

TECHNICAL UPDATE | APRIL 2024

Version 232 Update

Updated Version 232 (4/12/24) firmware is now available for download on Dealer Admin.

Improvements

Updated Version 232 (4/12/24) decreases the MSS (Maximum Segment Size) in the TCP header of DualCom messages from 1466 bytes to 1460 bytes. This improvement prevents network packets from being dropped at some firewalls when the packet size exceeds the 1500-byte MTU (Maximum Transmission Unit) limit. Since the DualCom never transmits packets larger than 1000 bytes, the MSS was adjusted to prevent potential problems with various firewall rules.

Obtaining the New Firmware

Com Series firmware updates are available, free of charge, on Dealer Admin (<u>dealer.securecomwireless.com</u>) or for download from DMP's <u>Product Software Downloads</u>.