

Version 9.5 (6/24/24) Technical Update

Entré Security & Access Management software has been updated to Version 9.5 (6/24/24).

Improvements

Key Fob Update

Entré Version 9.5 includes an update to how users assign key fobs to panels. Previously, key fobs were automatically sent to the panel based on arm/disarm areas and access areas in the user code profile regardless of button programming. This assigned key fob numbers in panels that were not going to arm/disarm areas or have panics assigned to them. Now, key fobs are sent to the selected panel based on the button programming for areas, outputs, or systems.

Accessibility Update

Entré has been updated to include various accessibility improvements in Google Chrome and JAWS by Freedom Scientific for users requiring keyboard only navigation, screen readers, and other accessibility tools.

Obtaining the New Software

Entré Security & Access Management software Version 9.5 (6/24/24) is provided to dealers who have previously purchased an Entré license, who are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 9.5 (6/24/24), please complete the [Pre-Upgrade Checklist \(LT-1782\)](#) before contacting the Software Support Team in DMP Technical Support at 888.436.7832.

Before upgrading, perform a backup of your SQL database using Microsoft SQL Server Management Studio. DMP recommends that you reindex and reorganize the SQL database after upgrading Entré. It is recommended to make this part of your standard database maintenance as described in the Server Maintenance section of the [Entré Installation, Setup, and Server Maintenance Guide \(LT-2494\)](#).

For more information about Entré, visit the [Entré Software](#) page.