8860 Series 7-Inch Touchscreen Keypads



TECHNICAL UPDATE | SEPTEMBER 2024

Version 186.1.0.1175 Update

Updated Version 186.1.0.1175 firmware is now available for 8860 Touchscreen Keypads.

Version 186.1.0.1175 is supported by XT30/XT50 Control Panels with firmware Version 241 and XR Series Control Panels with firmware Version 241.

Improvements

This update allows the 8860 to send a **SYSTEM TROUBLE** message without sounding when the keypad loses connection with the panel.

Obtaining the New Firmware

Firmware updates are available on Dealer Admin (<u>dealer.securecomwireless.com</u>) and in the **Installer Options** menu on the keypad. Follow the instructions below to update the keypad firmware on Dealer Admin and at the keypad.



Note: This update could take several minutes. If you are updating from Dealer Admin, please refresh the page to verify that the keypad has checked in with its new version number.

Update the Keypad on Dealer Admin

- 1. Ensure that the keypad is connected to the Wi-Fi network before proceeding.
- 2. Navigate to Dealer Admin.
- 3. Select the user and system.
- 4. Next to the keypad name, select **Update**.

Update the Keypad in Installer Options

- 1. Ensure that the keypad is connected to the Wi-Fi network before proceeding.
- 2. Select Options from the Carousel menu, then select Installer Options.
- 3. Enter **3577** and enter **CMD**. Select **Check for Updates**. Follow the on-screen prompts.