Version 9.7 (2/7/25) Update

Entré Security & Access Management software has been updated to Version 9.7 Update (2/7/25).

TMSentry Support

This update allows TMSentry Control Panels Version 242 or higher to be managed on Entré for remote programming, troubleshooting, and diagnostics. For more information, refer to TU-1440.

DualSIM Activation

This update supports the upcoming TMSentry model for DualSIM activation, which can connect to both Verizon and AT&T cellular carriers, providing an additional backup communication method. You can choose to activate or deactivate Verizon, AT&T, or both carriers on Entré. This update requires TMSentry Version 242 or higher.

Once DualSIM is activated, carriers can also be switched to ATT, VZW, or BOTH in the panel's **DIAG** (Diagnostics) menu if remote connectivity is unavailable.

User Code Encryption

This update encrypts user code data at rest. Backup your database and important files before upgrading to Version 9.7.

Obtaining the New Firmware

Entré Security & Access Management software Version 9.7 is provided to dealers who have previously purchased an Entré license, who are current with their Entré support agreement, and who have an Entré Certified Technician.

To upgrade to Entré Version 9.7, please complete the Pre-Upgrade Checklist (LT-1782) before contacting the Software Support Team in DMP Technical Support at 888.436.7832.

Before upgrading, perform a backup of your SQL database using Microsoft SQL Server Management Studio. DMP recommends that you reindex and reorganize the SQL database after upgrading Entré. It is recommended to make this part of your standard database maintenance as described in the Server Maintenance section of the Entré Installation, Setup, and Server Maintenance Guide (LT-2494).