

FEATURE UPDATE | JANUARY 2020

Version 2.21.0 Update

Effective January 2nd, 2020 VirtualKeypad.com is updated to Version 2.21.0. The following feature is available:

Feature

Custom Notifications

Custom notifications make it possible for people to receive important notifications on their device without requiring access to the Virtual Keypad website or app. Virtual Keypad users can create custom notifications and choose whether they are sent in a push notification, text message, or email. For example, an IT manager can create a notification so Virtual Keypad sends their network technician a text message when their network room door is opened. Dealers can create custom notifications by logging in to Virtual Keypad as a customer from Dealer Admin.

Create a custom notification by completing the following steps:

1. Log in to VirtualKeypad.com or [Log In as a Customer](#) from Dealer Admin.
2. Go to **Notifications**. Press the Add icon.
3. In **Category**, select one of the following event types:
 - **Alarms**
 - **Arming/Disarming**
 - **Custom Actions**
 - **Door Access**
 - **Door Status**
 - **Lockdown**
 - **Sensor Activity**
 - **Troubles**
4. Select event type options as needed, such as **Event, Areas, Doors, Zones, or Users**.
5. To restrict when users receive notifications, go to **Schedules** and select start and end times.
6. In **Recipients**, select the Add icon.
7. The **Personnel** window opens. To create personnel, select the Add icon. To edit existing personnel, select the Edit icon next to the personnel name.
8. Make your changes, then press **Save**.
9. Select personnel to receive the notification, then press **Done**.
10. Next to each recipient, select any applicable notification types: **Push, Text, or Email**.
11. Press **Save**.

Requirements

This feature requires the following panel firmware versions:

- XT Series Version 122 and higher
- XR Series Version 109 and higher

SWITCH SYSTEM ▾

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NOTIFICATIONS

×
SAVE

New Notification >

Access Granted

Category

Door Access

Event

Access Granted

Doors

✕ ALL

Users

✕ ALL

Schedule

Always

Recipients +

| |
|--|
| <input type="radio"/> SOPHIE NAMIR <input type="checkbox"/> Push ⓘ <input checked="" type="checkbox"/> Text <input type="checkbox"/> Email |
| <input type="radio"/> TOM LONDON <input checked="" type="checkbox"/> Push ⓘ <input type="checkbox"/> Text <input checked="" type="checkbox"/> Email |

Personnel + ✓ DONE

Select All

- Bob Konig ✎
- Sophie Namir ✎
- Tom London ✎

×
SAVE
DELETE

First Name **Last Name**

Tom London

Email

tomlondon@example.com

Phone Number

4178319362