

SCS-104 Line Card

November 2011

Hardware Update

Effective November 11, 2011, all SCS-104 Line Cards are being manufactured and shipped with Level C hardware.

Updated Hardware

ANI/DNIS Information

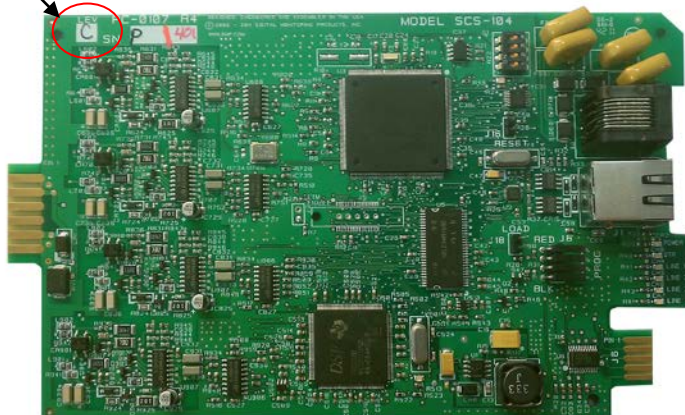
The SCS-104 telephone circuit hardware has been updated to allow the line card to consistently decode the caller ID information such as the Automatic Number Identification (ANI) and Dialed Number Identification Service (DNIS). The ANI is the phone number that the panel called from and DNIS is the phone number that the panel dialed.

Previously on occasion, the SCS-104 could incorrectly decode the ANI/DNIS information producing the wrong phone numbers.

Ordering Information

To update to level C hardware, return the SCS-104 to DMP and simply indicate "Update to Latest Hardware Level" on the 5-digit RMA tag. The update will be done as a Warranty Repair at no charge, regardless of when the SCS-104 was purchased. If a SCS-104 is returned for other repair needs, this update will be automatically performed as standard repair procedure. If you need RMA tags, contact DMP Customer Service at 1-800-641-4282.

Hardware
Level



DO NOT SEND METAL CABINETS WITH CIRCUIT BOARD

88211

PRINT CLEARLY USE IN YOUR RETURN SHIPPING DOCUMENT

Company Dealer Name

Address

City State Zip

Model No. SN

Installation Site

Describe Problem Update to Latest Revision

Preferred return shipping method

FOR DMP USE ONLY

Received By L.D. RMA Code

Repaired By Code

Parts Replaced By Code

PCB Housing Box

Final Ref. Yes No

Shipped By

Date Base Entry By

KEEP THIS STUB FOR YOUR RECORDS

Repair Voucher

Model No. 88211

Installation Site SN

Date Returned By