SCS-104 Line Card

November 2011

Hardware Update

Effective November 11, 2011, all SCS-104 Line Cards are being manufactured and shipped with Level C hardware.

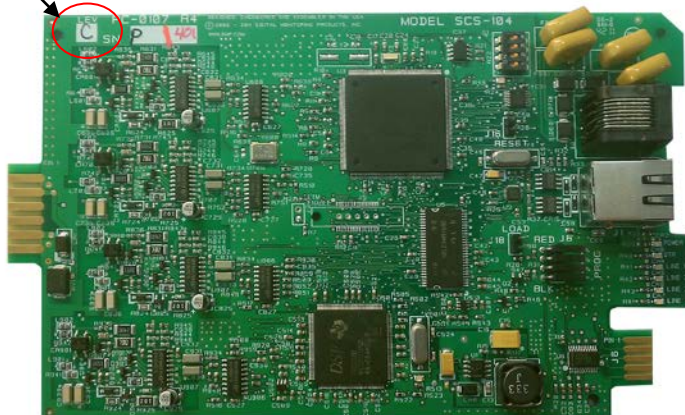## Updated Hardware

ANI/DNIS Information

The SCS-104 telephone circuit hardware has been updated to allow the line card to consistently decode the caller ID information such as the Automatic Number Identification (ANI) and Dialed Number Identification Service (DNIS). The ANI is the phone number that the panel called from and DNIS is the phone number that the panel dialed.

Previously on occasion, the SCS-104 could incorrectly decode the ANI/DNIS information producing the wrong phone numbers.

Ordering Information

To update to level C hardware, return the SCS-104 to DMP and simply indicate "Update to Latest Hardware Level" on the 5-digit RMA tag. The update will be done as a Warranty Repair at no charge, regardless of when the SCS-104 was purchased. If a SCS-104 is returned for other repair needs, this update will be automatically performed as standard repair procedure. If you need RMA tags, contact DMP Customer Service at 1-800-641-4282.

Hardware Level

Digital Monitoring Products