

**XR200-485 and Remote Link Operation****October 3, 2001**

**THE FOLLOWING FOUR ITEMS MUST ALL OCCUR TO PRODUCE THE ISSUE DESCRIBED FURTHER BELOW.**

1. The XR200-485 firmware version must be 203 date 4/11/01.
2. The Remote Link or System Link software must be version 1.03 dated 4/11/01 or 7/17/01.
3. Remote/System Link must be connected to the panel using an Ethernet or Direct connection.
4. Remote/System Link must be used to check or change the status of the XR200-485's outputs.

***THE ISSUE DESCRIBED BELOW DOES NOT OCCUR IF THE PANEL IS "NOT" VERSION 203 (4/11/01), OR REMOTE/SYSTEM LINK IS "NOT" VERSION 1.03 (4/11/01) OR (7/17/01), OR THE PANEL IS CONNECTED TO REMOTE/SYSTEM LINK USING "OTHER" MEANS SUCH AS DIGITAL DIALER OR MPX, OR REMOTE/SYSTEM LINK IS "NOT" USED TO CHECK OR CHANGE OUTPUT STATUS.***

**★ ★ ★ IMPORTANT UPDATE INFORMATION ★ ★ ★**

**Panel Relay Output Control By Remote Link**

When the XR200-485 is connected to Remote Link or System Link over an Ethernet network or Direct Connect, Remote/System Link is unable to check or control the On/Off status of the panel's outputs. Attempting to check or control the On/Off status of the panel's outputs causes a Remote/System Link error requiring the software to be restarted.

This problem does "not" occur if either of these products are of a different version or if you are connected using dialup modem or multiplex.

**Work Around**

If the problem described above occurs, restart the Remote Link or System Link software and connect to the panel using digital dialer. At this point, Remote/System Link will be allowed to check or control the status of the XR200-485's outputs.

**Updated Remote Link and System Link Release**

Version 1.05 of Remote Link and System Link is expected to be available on DMP's Web site by the end-of-business, Tuesday, October 9, 2001. This update release will allow Remote Link or System Link to check or control the status of outputs on an XR200-485 using any version of panel firmware.

***IMPORTANT NOTICE: DMP STRONGLY RECOMMENDS THAT THE REMOTE LINK OR SYSTEM LINK SOFTWARE BE UPDATED TO VERSION 1.05. DOING SO WILL ALLOW THE OUTPUTS OF AN XR200-485 TO BE CONTROLLED BY THE SOFTWARE.***

**★ ★ ★ IMPORTANT UPDATE INFORMATION ★ ★ ★**

