



ENTRÉ

TRAINING SYLLABUS

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BASIC OPERATOR TRAINING FOR ENTRÉ



AVAILABLE TO ANY
ENTRÉ END USER



AVAILABLE
ONLINE ONLY

Entré Basic Operator Training is provided for those seeking an interactive training to supplement training available through DMP's online video library. This training is a scheduled 2-hour instructor-led session covering:

- › Credential management (Personnel, Badges, User Code Profiles)
- › Panel management (interactions in the Hardware Tree, Schedules)
- › Events

This training does not provide a certification and is first-come, first-served.

BASIC IMPLEMENTATION TRAINING FOR ENTRÉ



AVAILABLE TO ANY
ENTRÉ END USER



AVAILABLE
ONLINE ONLY

Basic Implementation Training is provided for End Users responsible for the maintenance of the Entré software. This training is a scheduled 2-hour instructor-led session covering:

- › Entré maintenance tasks, including the basics of recommended SQL maintenance as outlined in the Entré Server Maintenance guide
- › Networking and Entré requirements and how to reconfigure the server.

This training does not provide a certification and is first-come, first-served.

TECHNICIAN CERTIFICATION FOR ENTRÉ LITE, BUSINESS, AND ENTERPRISE



AVAILABLE TO
DMP DEALER TECHNICIANS



DEALER & TECHNICIAN PREREQUISITES
REQUIRED FOR ENROLLMENT*



AVAILABLE
ONLINE ONLY



ENTRÉ DEALER AGREEMENT
REQUIRED*

* Agreement must be available for Certification Training. See [Entré Certification](#).

This is a comprehensive, 3-day, instructor-led training covering:

- Entré deployment (preparation and installation)
- Entré maintenance
- Entré operation (comprehensive)

Successful completion of this training requires a passing score on all exams and will provide a certification for the Dealer to purchase and receive DMP Technical Support for the Entré Lite, Business, and Enterprise software tiers.

The technician's certification must be renewed annually by successfully completing a DMP University online exam.

Availability:

- Online using Zoom (4 Technicians minimum)

TECHNICIAN CERTIFICATION FOR ENTRÉ NOC



**AVAILABLE TO ANY END USERS*
& DMP DEALER TECHNICIANS**

* When accompanied by a Dealer Technician



**DEALER & TECHNICIAN PREREQUISITES
REQUIRED FOR ENROLLMENT***

* Including a previous or planned purchase of Entré NOC
and a completed Pre-Installation Checklist



**AVAILABLE
ONLINE ONLY**



**ENTRÉ DEALER AGREEMENT
REQUIRED***

* Agreement must be available for Certification
Training. See [Entré Certification](#).

This training is for Technicians and End Users responsible for the implementation and maintenance of Entré NOC. This is a comprehensive, 3-day, instructor-led training covering:

- ▶ Entré deployment (preparation and installation) - The training is tailored to the relevant End User's Entré NOC deployment and will be based on the details provided within the completed Entré NOC Pre-installation Checklist
- ▶ Entré maintenance
- ▶ Entré operation

Successful completion of this training requires a passing score on all exams and will provide a certification for the Dealer to purchase and receive DMP Technical Support for all tiers of the Entré software.

The technician's certification must be renewed annually by successfully completing a DMP University online exam and Dealers are required to maintain a minimum of two certified technicians to support Entré NOC.

Availability:

- ▶ Online using Zoom (4 Technicians minimum)