

# Get Started in Dealer Admin™

 Log in to [dealer.securecomwireless.com](https://dealer.securecomwireless.com).

## 1 Add the Customer

1. In the menu, select **Customers**.
2. Press **+** Add.
3. Enter the customer's name and email.
4. If necessary, enter the customer's contact information.
5. To add users for the Virtual Keypad app, go to the next section. Otherwise, press **Save**.

## 2 Add Virtual Keypad App Users

1. Find the customer and select their name to open the **Customer Summary**.
2. Go to the **App Users** section and press **+** Add.
3. Enter the new app user's email address, name, and password or auto-generate a password.
4. Set the user's authority level. Administrators manage multiple systems. Standard users manage a single system.
5. Select the systems and permissions that you want your user to access.
6. Press **Save**.

## 3 Add the System

1. On the **Customer Summary** page, go to the **Systems** section and press **+** Add.
2. Enter the system name, then select a **System Type**. To set up a video only system, select **Video Only**.
3. Select a **Connection Type**, then enter the required information:
  - **Cellular**: Enter a SIM number, then press **Get Status**. Press **Activate**.
  - **EASYconnect**: In **Serial Number**, enter the panel serial number.
  - **EASYconnect + Cell Backup**: In **Serial Number**, enter the panel serial number. Enter a SIM number for the cellular module.
  - **Network**: In **Network Address**, enter the panel network's public IP address or DDNS hostname.
4. In **Account Number**, enter the system's receiver number in the first field and the panel account number in the second field.
5. Enter the panel **Remote Key**.
6. Configure additional options as needed.
7. Press **Test Connection** and make the initial connection to the panel when prompted.
8. To set up Virtual Keypad, go to the next section. Otherwise, press **Save**.

## 4 Set Up Virtual Keypad

1. Choose a system package:
  - **Arming**: Restrict the Virtual Keypad app to arm/disarm, push notifications, and event history.
  - **Standard**: Includes all of the features in Arming, but also includes user codes, schedules, and geofencing.
  - **Standard + Video Doorbell**: XT Series Only. Includes all Standard system features, but also includes video doorbells.
  - **Virtual Keypad Access**: XR Series Only. Includes all Standard system features, but also includes access control and advanced reporting.
2. In **Additional Features**, select any features that you want to activate.
3. If necessary, add tracked outputs, sensors, and doors.
4. In **Video**, choose any options that you want to include.
5. Press **Save**.

## 5 Add a User

1. In the menu, select **User Codes**.
2. Press **+** Add.
3. Enter the **User Name** and **User Code**.
4. Depending on system type, specify the user's authority level or select profiles for the user.
5. Select the systems that you want this user code to access.
6. Press **Send**.

## 6 Program the System

1. In the menu, select **Full Programming** or **Fast Programming**.
2. To retrieve programming from the panel, press **Retrieve From System**.
3. Configure the settings in each category as needed, then send programming to the system.

## More Information



**Dealer Admin Full Manual**  
[manula.com/manuals/dmp/dealer-admin-help/help/en/topic/](https://manula.com/manuals/dmp/dealer-admin-help/help/en/topic/)



**Other Guides**  
[DMP.com/guides](https://DMP.com/guides)



**DMP Technical Support**  
1-888-436-7832

 Install and open the app from the Google Play™ store or the App Store®.

## 1 Add the Customer

1. On the home screen, tap **Add a Customer**.
2. Enter the customer's **Name** and **Email**. Enter additional contact information as needed.
3. To add users for the Virtual Keypad app, go to the next section. Otherwise, tap **Save**.

## 2 Add Virtual Keypad App Users

1. Go to **Customer Summary > App Users**.
2. Tap **+** Add.
3. Enter the new app user's email address, name, and password or auto-generate a password.
4. Set the user's authority level. Administrators manage multiple systems. Standard users manage a single system.
5. Select the systems and permissions that you want your user to access.
6. Tap **Save App User**.

## 3 Add the System

1. Go to **Customer Summary > Systems**.
2. Tap **+** Add.
3. Enter the system name, then select a **System Type**.
4. Enter the panel **Serial Number**.
5. To set up a video only system, select **Video Only**.
6. Select a **Connection Type**, then enter the required information:
  - **Cellular**: Enter a SIM number, then press **Get Status**. Press **Activate**.
  - **EASYconnect**: In **Serial Number**, enter the panel serial number.
  - **EASYconnect + Cell Backup**: In **Serial Number**, enter the panel serial number. Enter a SIM number for the cellular module.
  - **Network**: In **Network Address**, enter the panel network's public IP address or DDNS hostname.
7. In **Account Number**, enter the system's receiver number in the first field and the panel account number in the second field.
8. Enter the panel **Remote Key**.
9. Configure additional options as needed.
10. Press **Test Connection** and make the initial connection to the panel when prompted.
11. To set up Virtual Keypad, go to the next section. Otherwise, tap **Save**.

## 4 Set Up Virtual Keypad

1. Choose a system package:
  - **Arming**: Restrict the Virtual Keypad app to arm/disarm, push notifications, and event history.
  - **Standard**: Includes all of the features in Arming, but also includes user codes, schedules, and geofencing.
  - **Standard + Video Doorbell**: XT Series Only. Includes all Standard system features, but also includes video doorbells.
  - **Virtual Keypad Access**: XR Series Only. Includes all Standard system features, but also includes access control and advanced reporting.
2. In **Additional Features**, select any features that you want to activate.
3. If necessary, add tracked outputs, sensors, and doors.
4. In **Video**, choose any options that you want to include.
5. Tap **Save**.

## 5 Add a User

1. Go to **Customer Summary > Systems** and select the system that you want to program.
2. Tap **User Codes**.
3. Tap **+** Add.
4. Enter the **User Name** and **User Code**.
5. Depending on system type, specify the user's authority level or select profiles for the user.
6. Tap **Send**.

## 6 Program the System

1. Go to **Customer Summary > Systems** and select the system that you want to program.
2. Tap **Full Programming** or **Fast Programming**.
3. Configure the settings in each category as needed, then send programming to the system.

## More Information



Tech APP Full Manual  
[manula.com/manuals/dmp/tech-app/help/en/topic/](https://manula.com/manuals/dmp/tech-app/help/en/topic/)



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