

## XR550 Control Panel



## Features

- ▶ Select Area, All/Perimeter or Home/Sleep/Away operation
- ▶ 32-individual reporting areas with common areas
- ▶ Up to 96 supervised door access points and/or keypads
- ▶ Up to 16 supervised keypads, seven of which can be wireless
- ▶ 32-character names available for user, zone, area, profiles and group names
- ▶ Up to four profiles per user
- ▶ Fully supervised network, cellular and Wi-Fi communication
- ▶ Communications Diagnostics check network and cellular communication status from the keypad
- ▶ Eight communication paths between the panel and monitoring center
- ▶ Flexible system arming features with Instant Arming option
- ▶ Lockdown operation from keypad or mobile app
- ▶ Up to 562 two-wire smoke detector or fire-initiating zones
- ▶ 10,000 user codes with 99 profiles and temporary codes
- ▶ 506 outputs
- ▶ 12,000 event buffer
- ▶ Built-in phone line monitor
- ▶ French, Spanish and English menus available
- ▶ Custom Actions
- ▶ 1.5 Amp 12 VDC smoke and auxiliary output with OVC protection
- ▶ Connect to Virtual Keypad via network only, cell only, or a combination of both

### XR550 BANK FEATURES

- ▶ UL Bank, Safe and Vault
- ▶ Card Plus Pin
- ▶ User Inactivity Audit
- ▶ Dual Authority
- ▶ Panic Button Test
- ▶ Early Morning Ambush

### XR550E ENCRYPTION FEATURES

- ▶ 128- or 256-bit AES encryption
- ▶ NIST Certified
- ▶ Meets ICD 705
- ▶ IPV6 Support

## Benefits

- ▶ Onboard dialer
- ▶ Onboard 10/100 network communication
- ▶ Plug-in cellular communicators allow for Virtual Keypad™ and monitoring center connection
- ▶ Flash updatable — locally or remotely over cell or network
- ▶ Adaptive Technology™ — cost-effective supervised cellular backup
- ▶ Up to 500 1100 Series™ wireless or wired LX-Bus™ zones
- ▶ Up to 99 schedules for areas, doors, outputs, Z-Wave® Favorites and profiles
- ▶ No NOC

## COMMUNICATION

### FLEXIBLE COMMUNICATION

The XR550 has transitioned from dialer-focused communications to a true network, cellular and Wi-Fi communications approach by providing stronger, multi-layered panel communications that ensure a constant link between the panel and monitoring center.

The unique DMP Serial 3 format supports 32-character user, zone and area names to decrease the monitoring center response time and limit dependence on automation literal tables for message interpretation. Contact ID dialer format is also supported.

### NETWORK OR CELLULAR COMMUNICATION

Built-in 10/100 auto-sensing Ethernet connection enhances both standard and encrypted line security options. Both UDP and TCP are supported. The network option can be used as the primary or backup path to the digital dialer or cellular option.

The 263 Series cellular communicators can be used as the primary path, providing installation flexibility where no landlines are available. They can be used as a stand-alone communicator without the need for a backup. When used as the backup path, the 263 Series™ communicators provide the security of a communication link that continues to function, even when landlines are cut or compromised. This interface works over a variety of carriers in the USA and Canada. DualSIM models can use Verizon and AT&T networks. Choose to activate one provider—or both!

### ADAPTIVE TECHNOLOGY

If a current primary communication path becomes unavailable, Adaptive Technology directs the panel to make a seamless transition from one communication path to another, ensuring that no check-in or supervision messages are missed. This allows a system to be fully supervised when the primary communication path is unavailable, while minimizing expensive cell traffic when all paths are good. The panel is constantly checking the failed path to enable the panel to revert back to the primary path when communication is restored.

### EASYconnect TECHNOLOGY

EASYconnect enables the control panel to establish an outbound connection to SecureCom Wireless™ over the network. This allows for an effortless installation of network panels, without any customer router programming, providing extremely quick app connection times.

### EIGHT COMMUNICATIONS PATHS

Create, configure and manage up to eight communication paths between the panel and monitoring center. Each path has its own panel communication programming parameters and can be identified as either primary or backup. This enables installers to configure a reliable communication link, offering greater confidence that the panel will always be connected to the monitoring center.

### ENCRYPTION

The XR550 provides encrypted data transmission to the monitoring center and is ideal for secure environments where encrypted data is required. Using 128- or 256-bit AES ensures secure data transmission by using a unique alphanumeric passphrase.

## INSTALLATION & PROGRAMMING

### ACCESS CONTROL BURGLARY INTEGRATION

The XR550 is an integrated burglary, fire and access control system that can be configured for users to gain access and disarm the area using a single card read.

### COMMUNICATION FUNCTION DIAGNOSTICS

The enhanced diagnostic menu enables technicians to check network and cellular communication status and cell signal strength from the keypad.

### AREAS

Program up to 32 areas with a variety of options, including independent arming. Each area has a unique name and may have its own account number.

Common areas automatically arm when the last independent area is armed; likewise, they disarm when the first independent area is disarmed. This is ideal for lobbies or areas where users need common access to specific areas only.

### ZONE EXPANSION

The XR550 provides up to 574 zones, programmable for burglary, fire and access applications.

- ▶ 10 Onboard Zones
- ▶ 16 Keypads = 64 Zones
- ▶ Five Built-in LX-Bus (100 zones per LX)

### ONE-MAN WALK TEST

A special code is also available for installers to test the system. The One-Man Walk Test allows a single technician to check the panel response to burglary, fire, panic and supervisory zones.

### OUTPUTS

The XR550 provides up to 506 outputs that can be activated by zone or system events, by schedule, through the User Menu or when a card is presented. Output Groups allow multiple outputs to activate with a single event and/or can be assigned to a particular user profile.

### FLEXIBILITY IN SCHEDULES

Enhanced scheduling for areas, doors, outputs and holiday schedules offer flexibility for your customers. Ninety-nine programmable schedules are available and can be assigned to an area, door or output. The same schedule may be assigned to more than one area, door or output, making them reusable. A list facilitates browsing through the stored names on the keypad.

- ▶ Up to 8 schedules per profile
- ▶ Up to 16 schedules per door
- ▶ Up to 8 schedules per area
- ▶ Up to 8 schedules per output
- ▶ Up to 40 holiday dates

### 96 ACCESS CONTROL DOORS

Any access control reader with an OSDP or Wiegand output can be connected to the XR550 panel.

The XR550 system can restrict access by schedule, arming level or other criteria. The specific reason for access denial can be displayed on the keypad, stored in events, sent to the monitoring center and DMP Advanced Reporting. Anti-passback feature is also available.

### COMMERCIAL FIRE

The XR550 is also approved for commercial fire applications. Integrate intrusion, access and fire into a single application or use the XR550FC as a stand-alone commercial fire alarm control panel. See LT-1317 for more information.

## PROGRAMMABLE EOL OPTIONS

You have the flexibility to change the EOL Value from 1k to 2.2k for panel zones 1 – 9. This is easily configured in System Options and allows you to use an XR panel to take over systems with 2.2k without having to pull contacts and change the EOL resistors. While saving you time, it also reduces the cost of takeovers.

## END USER BENEFITS

### ZONE AUDIT DAYS

This is a valuable auditing tool to determine whether a zone or device has not been tripped within a certain number of days. Whether the system is armed or disarmed, up to 365 days can elapse without the zone being tripped. Each time the zone is tripped, the counter restarts. After the countdown expires, a fault message is sent and the timer begins the countdown again as per the programmed days.

### USER INACTIVITY

The User Inactivity audit provides notification of user codes or credentials not used over a programmable period of time; for example, employees or service providers who haven't used their PIN code or access credentials during a defined period of time. This notification promotes the purging of user and access rights as a result of employee termination or service provider changes. This option is found in System Options Programming.

### MOBILE PLATFORMS

DMP mobile platforms provide you with the tools you need to build strong connections with your customers. The Virtual Keypad app puts a keypad on users' smartphones and other Android and iOS devices.

### FALSE ALARM FEATURES

Providing a way to reduce false alarms, both Cancel/Verify™ and the False Alarm Question prompt users to validate whether an alarm has occurred after entering their codes. In a Home/Sleep/Away or All/Perimeter system, the user can either press Cancel/Verify or Yes/No to confirm alarm status and send it to the monitoring center.

### LOCKDOWN

For emergency situations, a Lockdown command can be issued from the keypad menu or via remote command to lock all doors designated as public.

## TEMPORARY CODES

Temporary codes are user codes that can be entered with a finite date and specific time to expire.

## REAL-TIME STATUS ENHANCES

### THIRD-PARTY INTEGRATION

Alarm systems are increasingly being integrated with environmental control and home automation systems. With real-time status information from zones, doors and other outputs, XR550 panels are readily integrated with these third-party control and automation systems. See [DMP.com/Integration\\_Partners](http://DMP.com/Integration_Partners).

## CUSTOM ACTIONS

In addition to controlling lights, locks and thermostats, users can also take advantage of several customizable actions that can be programmed into the panel. Users can select a combined sequence of actions, all based on specific Favorites, lights and locks to activate or deactivate Z-Wave devices, Favorites or outputs during specific times and days or specific zone trips.

## PRODUCTS

### WIRELESS

1100 Series wireless communication employs 900 MHz frequency-hopping spread-spectrum to ensure clear and accurate signal transmissions without interference in practically any environment. Receivers are alerted of transmitters that go missing with two-way communication. Each wireless transmitter communicates with the receiver using supervision messages.

### WIRELESS ONE-BUTTON KEYFOB WITH PROX

The 1144-P is a portable panic button fob, programmable to function in multiple locations with alerts for lost fobs, late to test and low battery power.

### WIRELESS ENCRYPTION

1100 Series encryption is for customers who want to add the hardest layer of security. In addition to 900 MHz frequency-hopping spread spectrum supervised communication, these models also offer full support for 128-bit AES (Advanced Encryption Standard) over the air. For added security, 1100 Series encrypted devices also allow you to enter your own passphrase for unique key generation, providing full encryption end to end.

For the highest level of encryption, it is recommended that all devices on the system be encrypted. Each of the products are fully backward compatible with systems that do not support encryption, so they can be added to existing systems or operate as a stand-alone system.

## Z-WAVE SUPPORT

Add up to 140 Z-Wave devices with the 738Zplus module for mobile control of lights, locks and thermostats. Up to 20 Favorites allow users to program multiple devices to respond to a single command or panel events like arming and disarming. Z-Wave devices can be controlled with the 7800/9800 Series™ Touchscreen Keypad and Virtual Keypad.

## SUPPORT FOR WIRELESS DOOR CONTROL

The 1134 Wireless Access Control Module allows customers to take advantage of the panel's access control capabilities in hard-to-wire locations, such as a gate or warehouse entrance. This eliminates the need for costly wire runs or trenching and provides the ease and flexibility to add access control in nearly any environment.

## 1100T WIRELESS TRANSLATOR

The 1100T is the industry's only wireless translator listed and approved for life safety. Plus, it makes it easy to take over DSC, Interlogix, Honeywell 5800 and 2 GIG Series systems, all without replacing existing transmitters and sensors. To accommodate the maximum number of supported sensors on the XR550, one 1100T can learn in 99 zones. It communicates to a DMP panel using the panel's built-in wireless receiver. This eliminates wiring and allows you to place the translator anywhere regardless of where the control panel is. With this one device, you can upgrade customers' systems to DMP quality, with software management tools, as well as online and app convenience and functionality without increasing installation costs.

# Control Panel

## KEYPADS

- 630F LCD Remote Fire Command
- 7000 Series Thinline Keypads
- 7000A Series Aqualite Keypads
- 7463 Network Thinline LCD Keypad
- 7800 5-inch Touchscreen Keypads
- 8860 7-inch Touchscreen Keypads
- 9060 Wireless Keypad
- 9063 Wireless Keypad w/ Prox Reader
- 9800 Wireless Touchscreen Keypads

## EXPANSION MODULES

- 708 Bus Extender
- 710 Bus Splitter/Repeater
- 711 Single Zone Expansion
- 711S Zone Expansion Module
- 712-8 Eight-Zone Expansion
- 714 Four-Zone Class B Expansion
- 714-8 Eight-Zone Class B Expansion
- 714-16 16-Zone Class B Expansion
- 715 Four-Zone Two-wire Smoke Expansion
- 715-8 Eight-Zone Two-wire Smoke Expansion
- 715-16 16-Zone two-wire Smoke Expansion
- 716 Output Expansion, four Form C relays, four open collector Outputs
- 736P Radionics Interface
- 738A Ademco Interface Module
- 738I ITI Interface Module

## CELLULAR COMMUNICATORS

- 263LTE-2 LTE Cellular Communicator, DualSIM
- 263EXT Cellular Extension Module
- 263LTE-V/381-2 LTE Communicator, Verizon
- 263LTE-A/381-2 LTE Communicator, AT&T
- 263LTE-FN LTE Communicator, FirstNet

## AUXILIARY MODULES

- 860 Relay Output Module
- 865 Style W/X Notification Circuit Module
- 866 Style W Notification Circuit Module
- 867 LX-Bus Notification Circuit Module
- 869 Style D Initiating Module
- 893A Dual Phone Line Module

## POWER SUPPLIES

- PS12-5 5 Amps @ 12 VDC

## SMOKE/HEAT DETECTORS

- 2W-BLX Conventional Smoke
- 2WT-BLX Conventional Smoke/Heat

## INTRUSION DEVICES

Virtually any other standard intrusion detectors

## ACCESS CONTROL

- 352M-G Extra Large Enclosure with Mounting Plate
- 352PM-G Extra Large Enclosure with Transformers and Mounting Plate
- 734 Access Control Module
- 734N Network Access Control Module
- 734N-POE Network Access Control Module
- 1134 Wireless Access Control Module
- OP-08CB REX Motion Detector Proximity Readers and Credentials DMP ProxPatch™

## MONITORING CENTER RECEIVERS

- SCS-1R Security Control Receiver
- SCS-VR (Virtual Receiver) Software-only solution that runs on a server for network IP and cellular communications

## DMP WIRELESS

- 1100XH High-Power Receiver
- 1100R Repeater
- 1100T Translator
- 1101 Universal Transmitter, Internal and External Contacts
- 1102 Universal Transmitter, External Contact
- 1103 Universal Transmitter, Internal and External Contact
- 1106 Universal Transmitter, Internal and External Contact
- 1107 Micro Window Transmitter
- 1108 Doorbell Module
- 1114 Four-zone Expander
- 1115 Temperature Sensor and Flood Detector
- 1116 Relay Output
- 1117 LED Annunciator
- 1118 Remote Indicator Light
- 1119 Door Sounder
- 1122 PIR
- 1126R 360 Ceiling Mount PIR
- 1127C Wall Mount Curtain PIR
- 1127W Wall Mount Wide Angle PIR
- 1128 Glassbreak Detector
- 1132 Recessed Contact
- 1134 Wiegand Interface Module
- 1135 Siren, 100 dB
- 1136 Remote Chime
- 1139 Bill Trap
- 1141 Wall Button

- 1142 Two-Button Hold-up Transmitter
- 1142BC Two-Button Belt Clip Hold-up Transmitter
- 1144-1 One-Button Key Fob
- 1144-2 Two-Button Key Fob
- 1144-4 Four-Button Key Fob
- 1144-1P One-Button Key Fob
- 1144-D Dual-Button Key Fob
- 1148 Personal Pendant
- 1154 Four-Zone Input Module
- 1158 Eight-Zone Input Module
- 1164 Smoke Detector with Synchronized Sounder
- 1164NS-W Smoke Detector with No Sounder
- 1166 Smoke Ring
- 1168 Smoke/CO/Low Temp Detector
- 1183-135F Heat Detector (Fixed)
- 1183-135R Heat Detector (Rate of Rise)
- 1184 Carbon Monoxide Detector

## ENCRYPTED WIRELESS MODELS

- 1100XHE High Power Receiver
- 1100RE Repeater
- 1101 Universal Transmitter
- 1102 Universal Transmitter
- 1103 Commercial Universal Transmitter
- 1106 Universal Transmitter
- 1135E Siren
- 1142 Two-Button Hold Up Transmitter
- 1144 Key Fobs

## ACCESSORIES

- 270 Network Transient Suppressor
- 271 Ground Fault Detection Module
- 277 Trouble Annunciator
- 300 Four-wire Harness
- 303 Silence/Reset Push-Button
- 305 Plug-in Output Relay
- 306 Tamper Harness
- 307-S Screw-on Tamper Switch
- 3012 Clip-on Tamper Switch
- 335 Intrusion Siren
- 370 Lightning Suppressor
- 374 Surge Voltage Suppressor
- 431 Output Harness
- 738Z+ Z-Wave Interface Module
- 861 Power Distribution Module

## DEALER MANAGEMENT

Dealer Admin™

## END USER MANAGEMENT

Virtual Keypad  
VirtualKeypad.com  
Entré™ Access Control Software

## SYSTEM SPECIFICATIONS

### Primary Power (Included):

16.5 VAC 50 VA transformer

### Secondary Power:

12 VDC Battery

Models: 364, 365, 366, 368 or 369

### Outputs Ratings:

Bell & Smoke Aux Share 2.0 Amps at 12 VDC  
(56 VA & 100 VA Transformer options available for up to 3.0 Amps @ 12 VDC)

### Current Draw:

174 mA

### Enclosures:

Material	Cold-rolled steel
Model 350 (Gray or Red)	17.5" W × 13.5" H × 3.5" D
Model 350A (Gray)	17.5" W × 13.5" H × 3.75" D
Model 352X (Gray)	14.5" W × 32" H × 4" D
Model 341 (Gray)	12.75" W × 6.55" H × 3.15" D

## CERTIFICATIONS

New York FDNY

FCC Part 68

FCC Part 15

Underwriters Laboratories (UL) Listed

UL Bank, Safe, and Vault

UL Commercial Fire

UL Standard Line Security

UL Encrypted Line Security

NIST Validated Certificate #2350 and #2595

Underwriters Laboratories Canada (ULC) Listed

California State Fire Marshal (CSFM)



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