

New Features

Effective December 9th, 2021, Virtual Keypad is updated to Version 6.41.0 for iOS and Android and Version 2.38.0 for VirtualKeypad.com.

Two-Factor Authentication

Two-Factor Authentication provides an extra layer of security by requiring your customers to enter a security code from a text or email every time they log in to Virtual Keypad.

App users can opt in to Two-Factor Authentication. They can also be required to use Two-Factor Authentication if it is enabled in Virtual Keypad from **Admin > Users**. Virtual Keypad Administrators with access to all systems for their customer can require that all app users set up and use two-factor authentication

When an app user first tries to log in after Two-Factor Authentication is required by their administrator, they will be required to set up a trusted phone number or email so they can receive the security code required to log in.

After initial configuration, your customers can change their trusted phone number by going to **Settings > Login > Two-Factor Authentication**.

Change Password from Settings

Virtual Keypad now enables your customers to change their password directly from **Settings > Login**.

More Information

To learn more, refer to the following Virtual Keypad Help articles:

- [Admin Users](#) (iOS and Android)
- [Settings](#) (iOS and Android)
- [Admin Users](#) (VirtualKeypad.com)
- [Settings](#) (VirtualKeypad.com)