Mobile Wallet Support Virtual Keypad™ and Dealer Admin™



FEATURE UPDATE | NOVEMBER 2024

New Feature

Dealer Admin and Virtual Keypad have been updated to include the following feature:

Mobile Wallet Credentials

Mobile Wallet Support

This feature allows **Mobile Wallet Credentials** to be used as access control credentials for compatible NFC multi-technology readers. A pool of reusable mobile wallet credentials can now be enabled through Dealer Admin for Virtual Keypad customers, who can then assign mobile wallet credentials to users to add to their phone wallets on Apple® and Google® devices.

Dealer Admin

To enable a pool of reusable mobile wallet credentials for a customer, refer to the steps below:

- 1. Go to **Customers** and select the customer name.
- 2. In Customer Summary, select Edit.
- 3. Go to **Mobile Wallet Credentials** and select the checkbox to enable mobile wallet credentials.
- 4. Choose the number of reusable credentials to enable for the customer, then select which system to invoice the recurring monthly charge to.
- 5. Select **Save**.

Virtual Keypad

Customers with **Administrator** level authority can assign mobile wallet credentials to users. To create a mobile credential app user, refer to the steps below:

- 1. In the menu, select **Users**.
- 2. Add or edit a user.
- 3. In Type, select Mobile Wallet.
- 4. Enter the user's email address.
- 5. Select **Mobile Credential Only** to restrict the user to only use Virtual Keypad for mobile credentials.
- 6. Select Save.

To add mobile credentials to phone wallets, refer to the steps below:

- 1. Check for an email from a system administrator that a mobile wallet credential has been assigned.
- 2. In the Virtual Keypad menu, select Mobile Credentials.
- 3. Tap Add to Wallet.

More Information

To learn more, refer to the following documentation:

- Dealer Admin Help: Mobile Credentials
- Virtual Keypad App Help: Mobile Credentials
- VirtualKeypad.com Help: Users
- Virtual Keypad App Help: Users