

New Feature

Virtual Keypad app and browser have been updated to include the following feature:

- Digital Key Email and Text Credentials

Digital Key Email and Text Credentials

This feature allows **Digital Key** credentials to be sent and activated via email or text. Virtual Keypad customers with **Administrator** level authority can assign Digital Keys to users, who receive a text or email with a link to add the credentials to their Apple® or Google® wallets. Downloading the Virtual Keypad app is not required to add a credential.

To assign a Digital Key credential to a user, complete the following steps:

1. Log into Virtual Keypad app or browser.
2. In the menu, select **Users**.
3. Add a user and enter their personal information.
4. Add a **User Code**.
5. In **Type**, select **Digital Key**.
6. In **Deliver by:**, select **Email** or **Text**, then insert the user's email address or phone number.
7. Select **Save**. A credential is automatically sent to the user.

To add a Digital Key to a phone wallet, complete the steps below:

1. Check for an email or text that a Digital Key has been assigned.
2. Select the link to add the Digital Key to your wallet.
3. A credential displays. Select **Add to Wallet**.
4. Once you are redirected to the Apple® or Google® Wallet page, add the credential to your device. A message appears to confirm that the credential was successfully added to your wallet.

More Information

To learn more, refer to the following documentation:

- [Virtual Keypad App Help: Digital Key Credentials](#)
- [VirtualKeypad.com Help: Users](#)
- [Virtual Keypad App Help: Users](#)