Dealer Admin



FEATURE UPDATE | APRIL 2025

New Features

The following updates have been added to improve general usability on Dealer Admin:

- Status Indicators
- Updated Notifications
- Zone Filtering
- Duplicate Serial Number Alert
- Deactivating Cellular Communicators

Improvements

Status Indicators

In-line status indicators have been added to panel programming in Dealer Admin. The indicators are as follows:

- **Unsent Changes** Programming changes have not been sent.
- **Updated** Programming changes have been sent and updated in the panel.
- Error Sending Programming changes were sent to the panel but the panel could not recieve the update. An alert appears, prompting you to resend or retrieve the changes.

Updated Notifications

Previously, Dealer Admin displayed two types of notifications in the corner of the screen to indicate the status of sent changes. Now, there are three types of notifications, which appear as shown below:

- **Completed** The change is complete. The notification automatically disappears after 10 seconds.
- In Progress The change is in the process of being updated. The notification remains until it is manually dismissed or it is replaced by a **Completed** or **Error** notification.
- Error There was an error while attempting to make the change. The specific problem is indicated in the notification. The notification remains until manually dismissed.

Zone Filtering

Zones can be filtered by Zone Type, Area, and Wireless (Enabled or Disabled). They can also be filtered numerically or alphabetically.

Duplicate Serial Number Alert

Entering duplicate serial numbers is valid when programming both internal and external contacts. If a duplicate serial number is entered, a notification appears to inform you that the serial number already exists. You can choose to proceed or make corrections as needed.

| \bigcirc | System Backup Completed | × |
|------------|--|---|
| 0 | System Backup In Progress | × |
| | System Backup Connection Timed out. Retry | × |

Bell Options ? Unsent Changes !!

Bell Options ? Updated 🔗

Bell Options ? Error 😣

Deactivating Cellular Communicators

This update allows you to choose to automatically deactivate cellular communicators and Virtual Keypad when deleting Customers or Systems. Deactivating the cellular communicator stops all alarm messages and signals from transmitting over the cellular network. To enable this feature, complete the following steps:

- 1. Select **Settings** in the menu, then select **Dealer** from the drop-down options.
- 2. In Security Features, locate the checkbox labelled Automatically Deactivate Cellular Communicators.
 - Check the box to automatically deactivate your cellular communicators when deleting Customers or Systems. Leave the box unchecked to keep your cellular communicators active when deleting Customers or Systems.
- 3. Select Save.

More Information

To learn more, refer to the following documentation:

- Dealer Admin Help: Retrieve and Send Programming
- Dealer Admin Help: Add a Device
- Dealer Admin Help: Dealer